

Emory Learning Management System (ELMS)

Preparation, Navigation and Support

START

Before logging into ELMS, review **Steps 1 – 3** with precision to ensure you receive credit for completing courses.

- 1 **Locate each course's code** at <http://ehso.emory.edu/training/courses.html> if you don't already have the code. You will need the code to search for the specific course you intend to complete (many courses have similar names).
- 2 Ensure you are accessing ELMS **ONLY VIA the Firefox or Chrome browser**. No other Internet browsers are supported on ELMS.
- 3 You must **Turn Off the Pop-up Blocker** and **Enable Cookies** in your browser in order to Launch a course on ELMS. Also, **close Microsoft Outlook** before logging into ELMS. Need Firefox or Chrome support? SEE 
- 4 After following Steps 1-3, **you can access ELMS** at <http://elmprod.emory.edu>
- 5 **Login to ELMS** with your Emory user ID and password.
- 6 **Trouble logging into ELMS?** Contact Emory's Help Desk at euhelp@emory.edu who will forward your email request to HR Technical Services.

- 6 To **Enroll** in and **Launch** a course, go to Step 7 (**NEVER** click "My Learning").
- 7 Click **Home** at the top-right of the ELMS window.
- 8 Click  **Search Catalog** (**NEVER** search by Course Name or Title).
- 9 Click **Advanced Search** (located underneath "Basic Search" box).
- 10 Enter the **Course Code:** (SEE Step 1 to locate codes).
- 11 Click **Search**
- 12 Click **Enroll**
- 13 Click **Enroll**
- 14 Click **Submit Enrollment**
- 15 Click **Launch**
- 16 Click **Launch** again (SEE Step 3 above if a new window does not open).
- 17 View and advance all slides (**If you FAIL a course**, repeat steps 6-18 to retake it).
- 18 Click **Return To Activity Progress** after you view and advance all slides to ensure you have completed all sections and quizzes of the single course.

Need Support?

ELMS Login Problems or
General Computer Support

http://it.emory.edu/help/it_support/index.html

ELMS Guest/External Account Setup

(Supervisor or Emory Representative must login and complete form)

<https://apps.hr.emory.edu/elms/external/>

 **Firefox Support**

<https://support.mozilla.org/en-US/>

 **Chrome Support**

<https://support.google.com/chrome/>

Non-EHSO Course Support

<http://www.emory.edu/elms-training/index.html>

EHSO Course Requirements and Grades/Scores

<http://www.ehso.emory.edu/training/index.html>

(404)727-5922

- 19 To **Print Certificates**, **Drop Courses** or **Launch Courses** in which you previously **Enrolled but did NOT Complete**, go to Step 20.
 - 20 Click **Home** at the top-right of the screen.
 - 21 Click  **All Learning** (**NEVER** click "My Learning").
 - 22 Click ▼ Drop-Down Arrow Menu.
 - 23 Select **All Learning**
 - 24 Click **Go** and click **View All** at the top of the Status Date Column.
 - 25 Click one of the following three options:
 -  **Print Certificate** (Click **ONLY** once & wait patiently while certificate loads).
 - **Drop** a Course (After dropping, go back to Step 6).
 - **Launch** a course in which you previously enrolled this year but did not complete this year.
- CAUTION!! Be sure NOT TO LAUNCH a course** you completed in a previous year. Check the date next to the course for verification. If the date is in a previous year, go back to Step 6 to Search for, Enroll in and Launch a course for the current year.